GOVERNMENT OF ANDHRA PRADESH

ABSTRACT

Public Service – Revenue Department – Departmental proceedings against Sri Bankupalli Satyam, Tahsildar, Jalumuru Mandal, Srikakulam District – Departmental proceedings under Rule 20 of APCS (CCA) Rules, 1991 – Article of charges – Issued.

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REVENUE (VIGILANCE.III) DEPARTMENT

G.O.RT.No. 730 Dated: 16-07-2025

Read the following:-

1. From the DG, ACB, RC.No.14/DES-VSK/2023-S.12, Dated:23.07.2024.
2. G.O.Ms.No.246, Revenue (Vig.III) Department, dated:16.07.2025.

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O R D E R:

It is proposed to hold an enquiry against Sri Bankupalli Satyam, Tahsildar, Jalumuru Mandal, Srikakulam District in accordance with the procedure laid down in Rule 20 of the A.P.Civil Services (CC & A) Rules, 1991 for committing irregularities noticed by the Director General, Anti Corruption Bureau during the Surprise Check conducted in the O/o Tahsildar, Jalumuru Mandal, Srikakulam District on 26.04.2023.

2. The substance of the imputations of misconduct in respect of which the inquiry is proposed to be held is set out in the enclosed statement of articles of charges (Annexure. I). A list of documents by which, and a list of witnesses by whom, the articles of charges are proposed to be sustained are also enclosed (Annexure. II & III).

3. Sri Bankupalli Satyam, Tahsildar, Jalumuru Mandal, Srikakulam District is directed to submit within 10 days of the receipt of this order, a written statement of his defence.

4. Sri Bankupalli Satyam, Tahsildar, Jalumuru Mandal, Srikakulam District is informed that an inquiry will be held only in respect of those Articles of Charges as are not admitted. He should, therefore, specifically admit or deny each Article of Charge.

5. Sri Bankupalli Satyam, Tahsildar, Jalumuru Mandal, Srikakulam District is further informed that if he does not submit his written statement of defence on or before the time specified in Para 3 above, further actions will be processed based on the material available.

6. Attention of Sri Bankupalli Satyam, Tahsildar, Jalumuru Mandal, Srikakulam District is invited to Rule 24 of the A.P.Civil Services (Conduct) Rules, 1964, under which no Government servant shall bring or attempt to bring any political or outside influence to bear upon any superior authority to further his/her interests in respect of matters pertaining to his/her service under the Government. If any representation is received on his/her behalf from any other person in respect of any matter dealt with in these proceedings it will be presumed that Sri Bankupalli Satyam, Tahsildar, Jalumuru Mandal, Srikakulam District is aware of such a representation and that it has been made at his/her instance and action will be taken against him/her for violation of Rule 24 of A.P.Civil Services (Conduct) Rules, 1964.

(BY ORDER AND IN THE NAME OF THE GOVERNOR OF ANDHRA PRADESH)

G. JAYALAKSHMI
SPECIAL CHIEF SECRETARY TO GOVERNMENT (FAC)

To
Sri Bankupalli Satyam, Tahsildar, Jalumuru Mandal, Srikakulam District ***through*** the Chief Commissioner of Land Administration, A.P., Mangalagiri.
The Chief Commissioner of Land Administration, A.P., Mangalagiri.

Copy to:
The Director General, Anti Corruption Bureau, AP, Vijayawada.
The District Collector, Srikakulam District.
Sf/Sc.

//FORWARDED::BY ORDER//

SECTION OFFICER

ANNEXURE – I

STATEMENT OF ARTICLES OF CHARGES FRAMED AGAINST SRI BANKUPALLI SATYAM, TAHSILDAR, JALUMURU MANDAL, SRIKAKULAM DISTRICT IN SC.NO. 01/SC-ACB/SKL/2023 OF SRIKAKULAM RANGE, SRIKAKULAM DISTRICT.

That Sri Bankupalli Satyam, Tahsildar, Jalumuru Mandal, Srikakulam District (Here-in- after referred as Government Servant) while function as such during the period between from 02.07.2022 to till the date of surprise check i.e 26.04.2023 committed grave misconduct in as much as;-

Article -1:-

That the Government Servant while working as Tahsildar, Jalumuru Mandal, Srikakulam District failed to supervise the work of AP Seva Dash board (V.S.W.S) issues related to various services and rejected the V.S.W.S Applications without any proper cause, and closed 265 applications beyond the SLA period in his office.

Article -2:-

That the Government Servant while working as Tahsildar, Jalumuru Mandal, Srikakulam District has to supervise the work of the Mee-Seva issues, rejected the Mee-Seva Applications without any proper cause, and kept pending 24 Mee- seva applications beyond SLA period in his office.

Article -3:-

That the Government Servant while working as Tahsildar, Jalumuru Mandal, Srikakulam District failed to dispose the work assigned to him in the prescribed period and he wilfully cause delay the work.

Thus Sri Bankupalli Satyam, Tahsildar, Jalumuru Mandal, Srikakulam District by his above mentioned acts exhibited lack of devotion to duty, failed to maintain integrity, behaved in a manner unbecoming of Government servant and brought down the prestige of the Government and there by violated the Rules 3(1), (2), (5) & 3-B (b) of A.P.C.S. (Conduct) Rules, 1964.

G JAYALAKSHMI
SPECIAL CHIEF SECRETARY TO GOVERNMENT (FAC)

SECTION OFFICER

ANNEXURE –II

STATEMENT OF IMPUTATIONS OF MISCONDUCT OR MISBEHAVIOUR IN SUPPORT OF THE ARTICLES OF CHARGES FRAMED AGAINST SRI BANKUPALLI SATYAM, TAHSILDAR, JALUMURU MANDAL, SRIKAKULAM DISTRICT IN SC.NO. 01/SC-ACB/SKL/2023 OF SRIKAKULAM RANGE.

Sri Bankupalli Satyam, Tahsildar, Jalumuru Mandal, Srikakulam District is a native of Tallavalasa village, Laveru Mandal. His date of birth is 10.01.1969. He entered into Government Service on 21.07.1995 as Pro Revenue Inspector in Revenue Department and worked in different places and got promotion as Tahsildar on 02.09.2016 and worked in different places and then posted at Tahsildar, Jalumuru Mandal on 02.07.2022 and worked there till the date of surprise check i.e on 26.04.2023. He is due to retire on his superannuation on 31.01.2031. He is here-in-after called as Government Servant.

CHARGE-1 :-

That the Government Servant while working as Tahsildar, Jalumuru Mandal, Srikakulam District has failed to supervise the work of AP Seva dash board (V.S.W.S) issues related to various services and rejected the V.S.W.S Applications without any proper cause, and closed 265 applications beyond the SLA period in his office.

FACTS IN EVIDENCE:-

On credible information and basing on the petitions received through 14400 calls that the revenue officials of Jalumuru Mandal are resorting to corruption by colleting bribes from the public who are approaching them for various works, committing so many irregularities in processing the applications of the public for various services and also in maintenance of registers. On that the ACB officials of Srikakulam Range conducted Surprise Check on the O/o Tahsildar, Jalumuru, Srikakulam District on 26.04.2023 from 15:30 hrs to 23:55 hours in the presence of official mediators namely (1) Sri Gopisana Venkata Rao Appalanaga, S/o Babu Rao, age 34 years, Veterinary Assistant Surgeon, Kollivalasa, Burja Mandal, Srikakulam District, R/o BC Colony, Ragolu, Srikakulam Mandal and (2) Sri Bora Sankara Narayana, S/o late Satyanarayana, age 51 years, Live Stock Assistant, Veterinary Dispensary, Ragolu, Srikakulam Mandal, R/o Kuppili Village, Etcherla Mandal.

During the course of surprise check, the Inspector, ACB questioned about the receipt of applications through AP Seva dash board (VSWS) from 26.04.2022 to 26.04.2023 and stage of applications, the Tahsildar got taken printout of the list of applications through the outsourcing Data Entry Operator Sri Mohan Kumar and on perusal of the list, it is as follows:

S. No.	Service Name	Total No. of	Open beyond	Open within	Closed beyond SLA		Closed within SLA		Lapsing within 24 hours	Lapsing within 48 hours
					Approved	Rejected	Approved	Rejected		
1	Computerized Adangal	2632	0	0	0	0	2600	0	0	0
2	e-Passbook service	36	0	2	5	2	26	1	0	0
3	F-Line application (new)	262	0	0	5	0	256	1	0	0
4	Family memb	281	0	25	34	21	167	34	1	3

	er certificate									
5	House sites application-Rural	67	1	36	2	0	8	20	0	0
6	Income certificate	6492	0	59	60	2	6263	106	1	2
7	Income certificate for students	86	0	0	0	0	83	3	0	0
8	Integrated Certificate	7771	0	82	0	2	7579	108	0	0
9	Integrated certificate for students	216	0	0	0	0	198	18	0	0
10	Issuance of income and asset certificate for economically	77	0	2	0	0	75	0	0	0
11	Land Conversion new GO Ms. No. 98	7	0	0	0	0	7	0	0	0
12	Land conversation for non agriculture purpose	7	0	0	0	0	0	0	0	0
13	Late registration of death/ birth	40	2	8	2	6	9	13	0	0
14	Mobile number and pattadar aadhar	3	0	0	1	2	0	0	0	0

	seeding									
15	Modifications in 22-A list	2	2	0	0	0	0	0	0	0
16	Mutation for corrections	165	0	31	97	0	14	23	0	0
17	Mutation for transactions	812	0	119	12	5	551	125	0	0
18	Mutation for transactions Meeseva	1	0	1	0	0	0	0	0	0
19	Mutation title deed PPB	180	0	0	2	0	178	0	0	0
20	No property application service	1	0	0	0	0	0	1	0	0
21	No Earning Member Certificate	5	0	0	2	3	0	0	0	0
22	OBC Certificate	1256	0	19	0	0	1216	21	0	0
23	One Time Conversion (Fresh application)	3	0	0	0	0	0	0	0	0
24	Payment of water tax	2281	0	0	0	0	2281	0	0	0
25	Payment of water tax for agricultural lands / revenue	393	0	0	0	0	393	0	0	0
26	Possession	1	0	0	0	0	0	1	0	0

	Certificate									
27	Print Meeseva Certificate	1	0	0	0	0	1	0	0	0
28	Printing of title deed cum passbook	285	0	0	0	0	259	0	0	0
29	Re-issuance of Certificate	86	0	0	0	0	86	0	0	0
30	ROR1B certificate	6294	0	0	0	0	6163	0	0	0
	Total	29,743	5	384	**222**	**43**	28413	475	2	5

Out of total applications 29,743 received under various heads in V.S.W.S portal, 222 applications have been approved and 43 applications have been rejected beyond SLA but as per Government norms, these applications are supposed to be disposed before SLA period and such thing was not done.

During the surprise check, on questioning about the disposed applications from the above heads, the Revenue Inspector and Computers Operator Sri Mohan Kumar and Smt. J. Kalyani produced the applications and the Inspector randomly picked some of the applications under various heads under AP Seva and following are the details.

S. No.	Name of the applicant & application number	Under head	No. of sheets
1	Smt Duvvarapu Rama, FMC230415112651.	Family Member Certificate	10
2	Smt Dabberu Appala Suryanarayanamma, FMC230221051004.	Family Member Certificate	09
3	Sri Regana Sankara Rao, RMU012208460050.	Mutation for transaction	22
4	Sri Pathina Suryanarayana, MUA230316093933, MUA230317032946, MUA230316107783.	Mutation for corrections	28
5	Sri Mantri Simhachalam, MUA230325065319.	Mutation for corrections	08

The Inspector made the Photostat copies of the above applications into a file and seized the same for the purpose of enquiry duly attested by the mediators and him.

On verification of the above, it is identified that the Government Servant failed to supervise the work of AP Seva dash board (V.S.W.S) issues related to various services and rejected the V.S.W.S Applications without any proper cause, and closed 265 applications beyond the SLA period in his office.

The Revenue Divisional Officer, Srikakulam furnished information through her letter vide RC No 659/2023/F dated 06.10.2023 and as per G.O.Ms.No.3 (Rev) (Serv-

III) Dept. Dt 05.01.1990 of Govt. of A.P. Hyd., the Tahsildar of concerned Tahsildar office has general control and supervision over the Mandal Revenue Inspectors, Village Assistants, Village Servants and other subordinate special staff working at Mandal level.

During the course of enquiry, examined and recorded the statement of the RDO, Srikakulam and on examination she stated that the Tahsildar office, Jalumuru had received a total of 29,743 applications In AP Seva Dash Board (V.S.W.S) for the period from 26.04.2022 to 26.04.2023, out of which Rs.28,413 applications were accepted and 475 applications were rejected. 222 applications approved beyond SLA, 43 applications rejected beyond SLA.

Charge -2:-

That the Government Servant while working as Tahsildar, Jalumuru Mandal, Srikakulam District, has to supervise the work of the Mee-Seva issues, rejected the Mee-Seva Applications without any proper cause, and kept pending 24 Mee-seva applications beyond SLA period in his office.

FACTS IN EVIDENCE:-

During the course of surprise check conducted on the office of Tahsildar, Jalumuru in the presence of official mediators, verified the Mee-Seva issues and got taken printout of the list of applications received through Mee-seva under various heads through Sri Mohan Kumar, outsourcing Computer Operator and the list is as follows:

S. No.	Name of service	Category-A	Category-B					
		Total Requests	Total Requests	Approved requests	Rejected Requests	Pending within SLA	Lapsing SLA in 24 hours	Pending beyond SLA
1.	Current Adangal	3599	8	0	8	0	0	0
2.	ROR 1B	6330	0	0	0	0	0	0
3.	Mutation and title deed cum pattadar	0	293	212	81	0	0	0
4.	Income Certificate	0	545	519	24	1	0	1
5.	Issuance of income and asset certificate for economically	0	31	30	0	1	0	0
6.	Integrated	0	861	816	18	18	0	2
7.	OBC Certificate	0	438	418	5	7	0	8
8.	Family member	0	60	44	11	4	0	1
9.	No Earning Member Certificate	0	3	2	0	0	0	1

10.	Late Registra	0	18	14	0	0	0	0
11.	Late Registration of Death	0	6	0	1	1	0	2
12.	Passbook replace	0	51	42	9	0	0	0
13.	e-passboo	0	2	2	0	0	0	0
14.	Possession certifica	0	3	0	2	0	0	1
15.	F-Line applications	0	282	277	4	0	0	1
16.	Modifications in 22-A list	0	1	0	0	1	0	0
	Total	9929	2602	2376	163	33	0	24

Out of total requests 2,602 (category-B) received under various heads in Mee-Seva portal, 2,376 applications have been approved, 163 applications have been rejected, 33 applications were pending with in SLA and 24 applications were pending beyond SLA but as per Government norms, these 24 applications are supposed to be disposed before SLA period and such thing was not done.

The Inspector, ACB got the above lists into a made up file and seized the same duly attested by the mediators for the purpose of enquiry. Upon questioning about the disposed applications, the Tahsildar produced the same through his staff. Then the Inspector randomly picked the rejected applications under various heads and following are the details:

S. No	Name of the applicant & application number	Under head	No. of sheets
1	Smt Ampolu Veeramma,IC012224430407	Income Certificate	03
2	Smt Tuta PSGS Laxmi, CG012247328650	Integrated Certificate	03
3	Smt Kuna Kousalya, FAMC012203242576	Family Member Certificate	08
4	Sri Gedela Venkata Krishna Rao, RPP012201795000	E-Pass Book	03

The Inspector took the Photostat copies of the above applications and made the Photostat copies into a file and seized the same for the purpose of enquiry duly attested by the mediators and him.

On verification of the above, it is identified that the Government Servant has to supervise the work of the Mee-Seva issues, rejected the Mee-Seva Applications without any proper cause, and kept pending 24 Mee-seva applications beyond SLA period in his office.

The Revenue Divisional Officer, Srikakulam furnished information through her letter vide RC No 659/2023/F dated 06.10.2023 and as per G.O.Ms.No.3 (Rev) (Serv-III) Dept. Dt 05.01.1990 of Govt. of A.P. Hyd., the Tahsildar of concerned Tahsildar office has general control and supervision over the Mandal Revenue Inspectors, Village Assistants, Village Servants and other subordinate special staff working at Mandal level.

During the course of enquiry, examined and recorded the statement of the RDO, Srikakulam and on examination she stated that the Tahsildar office, Jalumuru

had received a total of 2,602 Mee-Seva applications from 26.04.2022 to 26.04.2023, and out of which 2,376 applications have been accepted, 163 applications have been rejected and 33 applications are pending. 24 applications are pending beyond SLA period.

Of the above, it is identified that the Government Servant has no supervision on Dy.Tahsildar and the V.S.W.S & Mee-seva issues, rejected the V.S.W.S & Mee-seva Applications without any proper cause and 268 V.S.W.S applications were closed beyond the SLA period and kept 24 Mee-seva applications pending beyond SLA period in his office.

Hence, the charges 1 & 2 against the Government Servant are held substantiated.

Charge -3:-

That the Government Servant while working as Tahsildar, Jalumuru Mandal, Srikakulam District has failed to dispose the work assigned to him in the prescribed period and he wilfully cause delay the work.

FACTS IN EVIDENCE:-

During the course of surprise check conducted on the office of Tahsildar, Jalumuru in the presence of official mediators, the inspector, ACB, Srikakulam randomly picked up the V.S.W.S applications and found that the Government Servant disposed the below mentioned applications which were assigned to him after the prescribed period only and thereby cause delay the work of the applicant.

S.No.	Name of the applicant & application number	Under head	Remarks
1	Smt Duvvarapu Rama, FMC230415112651 Dt 15.04.2023	Family Member Certificate	Approved but closed beyond Sub-SLA (3 days) by the Tahsildar. (received dt. 15.04.2023, action taken dt 20.04.2023).
2	Sri Mantri Simhachalam, MUA230325065319 Dt 25.03.2023	Mutation for corrections	Rejected but closed beyond Sub-SLA (3 days) by the Tahsildar. (received dt 10.04.2023, action taken dt 13.04.2023)

During the course of enquiry, got the status of the above applications from the Tahsildar, Jalumuru and found that the Government Servant closed the above applications which are assigned to him beyond the Sub-SLA period.

According to Rule 3-B (b) of APCS (conduct) Rules, 1964, No Government Servant shall in his Official dealings with the public or otherwise adopt dilatory tactics or wilfully cause delays in disposal of the work assigned to him.

Hence, the charge against the Government Servant is held substantiated.

Thus, the Government Servant Sri Bankupalli Satyam, Tahsildar, Jalumuru Mandal, Srikakulam District by his above mentioned acts exhibited lack of integrity, devotion to duty, and conduct unbecoming of a Government servant and brought down the prestige of the Government and thereby violated the Rules 3(1), (2), (5) & 3-B (b) of A.P.C.S. (Conduct) Rules, 1964.

Thus, the Government Servant Sri Bankupalli Satyam, Tahsildar, Jalumuru Mandal, Srikakulam District has rendered himself liable for departmental action.

G JAYALAKSHMI
SPECIAL CHIEF SECRETARY TO GOVERNMENT (FAC)

SECTION OFFICER

ANNEXURE-III
LIST OF WITNESSES:

The following oral evidence is available on record.

1. **Sri Gopisana Venkata Rao Appalanaga, S/o Babu Rao, age 34 years, Veterinary Assistant Surgeon, Kollivalasa, Burja Mandal, Srikakulam District, R/o BC Colony, Ragolu, Srikakulam Mandal:** He is the mediator-1 and he speaks about the surprise check proceedings conducted on the office of Tahsildar, Jalumuru on 26.04.2023 and etc facts.

2. Sri Bora Sankara Narayana, S/o late Satyanarayana, age 51 years, Live Stock Assistant, Veterinary Dispensary, Ragolu, Srikakulam Mandal, R/o Kuppili Village, Etcherla Mandal:

He is the mediator-2 and he speaks about the surprise check proceedings conducted on the office of Tahsildar, Jalumuru on 26.04.2023 and etc facts.

3. Smt. Boddepalli Santhi, Revenue Divisional Officer, Srikakulam, Srikakulam District.

She speak about the facts of her furnishing the information to ACB officials through her letter R.C. No. 659/2023/F dated 06.10.2023 of the O/o Revenue Divisional Office, Srikakulam regarding the procedural aspects, service particulars of the employees of the office of Tahsildar, Jalumuru and other information and etc, facts.

4. Sri K.Bhaskara Rao, Inspector, ACB, Srikakulam Range.

G JAYALAKSHMI
SPECIAL CHIEF SECRETARY TO GOVERNMENT (FAC)

SECTION OFFICER

ANNEXURE-IV
LIST OF DOCUMENTS:

The following documentary evidence is available on record:

1. **Surprise check proceedings dated 26.04.2023 in 01/SC-ACB/SKL/2023:**

It shows the surprise check proceedings conducted on the office of the Tahsildar, Jalumuru on 26.04.2023.

2. Made up file containing the print out of the List of Applications received through AP Seva dash board (VSWS) from 26.04.2022 to 26.04.2023.

3. Made up file containing the Photostat copies of the 5 applications which were received through AP Seva dash board (VSWS) portal

4. Made up file containing the printout of list of applications received through Mee-seva Portal under various heads

5. Made up file containing the Photostat copies of the applications received through Mee-seva Portal.

6. RC No 659/2023/F dated 06.10.2023 of RDO, Srikakulam: It shows the procedural aspects, service particulars of the employees of the office of Tahsildar, Jalumuru and other information and etc, facts.

7. Status reports of applications which were downloaded through V.S.W.S portal and submitted by the Tahsildar, Jalumuru. - 6 sheets.

8. Statements of the witnesses mentioned at Sl. No 3 of oral evidence.

Any other document needed, will be submitted at the time of enquiry.

G JAYALAKSHMI
SPECIAL CHIEF SECRETARY TO GOVERNMENT (FAC)

SECTION OFFICER